

ShieldHOTELS

Shield Hotels 2024-2025 Insurance Plan Premiums 66 Greenfield LLC Plan

Plan	Total Annual Cost	Total Monthly Cost	Employee Bi-Weekly Contribution	Employer Bi-Weekly Contribution	Total Bi-Weekly Cost
HMO Blue New England Basic Saver					
Individual	\$6,736.80	\$561.40	\$86.49	\$172.62	\$259.11
Employee + Spouse	\$13,473.60	\$1,122.80	\$345.60	\$172.62	\$518.22
Employee + Children	\$12,463.08	\$1,038.59	\$306.73	\$172.62	\$479.35
Family	\$19,199.88	\$1,599.99	\$565.84	\$172.62	\$738.46
HMO Blue New England 1000 with Copay					
Individual	\$ 10,419.36	\$ 868.28	\$ 200.37	\$ 200.37	\$ 400.74
Employee + Spouse	\$ 20,838.72	\$ 1,736.56	\$ 601.12	\$ 200.37	\$ 801.49
Employee + Children	\$ 19,275.72	\$ 1,606.31	\$ 541.00	\$ 200.37	\$ 741.37
Family	\$ 29,695.08	\$ 2,474.59	\$ 941.75	\$ 200.37	\$ 1,142.12
Dental Blue 100-80-50					
Individual	\$471.24	\$39.27	\$18.12	\$0.00	\$18.12
Family	\$1,154.52	\$96.21	\$44.40	\$0.00	\$44.40
Blue 20/20 Insight Standard Vision					
Individual	\$88.80	\$7.40	\$3.42	\$0.00	\$3.42
Employee + Spouse	\$150.96	\$12.58	\$5.81	\$0.00	\$5.81
Employee + Children	\$155.40	\$12.95	\$5.98	\$0.00	\$5.98
Family	\$244.32	\$20.36	\$9.40	\$0.00	\$9.40

DENTAL BLUE[®] PEDIATRIC + ADULT 2

UNLOCK THE POWER OF YOUR PLAN

MyBlue gives you an instant snapshot of your plan:



COVERAGE AND
BENEFITS



CLAIMS AND
BALANCES



DIGITAL
ID CARD

Sign in

Download the app, or create an account at bluecrossma.org.



This policy includes coverage of pediatric dental services as required under the federal Patient Protection and Affordable Care Act.

PEDIATRIC ESSENTIAL DENTAL BENEFITS

Your Benefits

The dental benefits your plan covers are subject to the calendar-year deductible and coinsurance (if applicable), and out-of-pocket maximum amounts shown below. The calendar year begins on January 1 and ends on December 31 of each year. The chart below shows the percentage of costs your plan will pay for covered dental services. Many covered services have specific time limits.

Your Out-of-Pocket Maximum

Your out-of-pocket maximum is the most you could pay during a calendar year for deductible and coinsurance for covered services in this portion of the plan. The out-of-pocket maximum is **\$350** per member (or **\$700** for two or more members). Costs that do not count towards your out-of-pocket maximum are premiums, any balance-billed charges, all dental services for members who are not eligible for pediatric essential dental benefits, and all services that this policy does not cover.

When Coverage Begins

You are covered, without a waiting period, from the date you enroll in the plan. Dental benefits in this portion of the plan are provided for members until the end of the calendar month in which they turn age 19.

Orthodontic Benefits

Orthodontic benefits are available on or after your effective date. Coverage is only provided for medically necessary orthodontic care and requires prior authorization before services are provided. Orthodontic benefits are calculated using the allowed charge for the orthodontic procedure. You may be responsible for the coinsurance, and any difference between the Blue Cross Blue Shield payment and the dentist's actual charge. Please see your plan description (and riders, if any) for exact coverage details.

Preventive Benefit Group	Basic Benefit Group	Major Benefit Group
No Deductible	\$50 Per Member/\$150 Per Family Calendar-Year Deductible	
Full Coverage	80% Coverage	50% Coverage
\$350 Per Member (\$700 for Two or More Members) Calendar-Year Out-of-Pocket Maximum		
<p>Oral Exams</p> <ul style="list-style-type: none"> One complete initial oral exam per provider or location (includes initial history and charting of teeth and supporting structures) Periodic or routine oral exams; twice in a calendar year Oral exams for a member under age three; twice in a calendar year Limited oral exams; twice in a calendar year <p>X-rays</p> <ul style="list-style-type: none"> Single tooth X-rays, as needed Bitewing X-rays; twice in a calendar year Full mouth X-rays; once in three calendar years per provider or location Panoramic X-rays; once in three calendar years per provider or location <p>Routine Dental Care</p> <ul style="list-style-type: none"> Routine cleaning, minor scaling, and polishing of the teeth; twice in a calendar year Fluoride treatments; once in 90 days Sealants; once per tooth in three years per provider or location (sealants over restored tooth surfaces not covered) Space maintainers 	<p>Fillings</p> <ul style="list-style-type: none"> Amalgam (silver) fillings; one filling per tooth surface in 12 months Composite resin (white) fillings; one filling per tooth surface in 12 months <p>Root Canal Treatment</p> <ul style="list-style-type: none"> Root canals on permanent teeth; once per tooth Vital pulpotomy Retreatment of prior root canal on permanent teeth; once per tooth in 24 months Root end surgery on permanent teeth; once per tooth <p>Crowns</p> <ul style="list-style-type: none"> Prefabricated stainless steel crowns; once per tooth (primary and permanent) <p>Gum Treatment</p> <ul style="list-style-type: none"> Periodontal scaling and root planing; once per quadrant in 24 months Periodontal surgery; once per quadrant in 36 months <p>Prosthetic Maintenance</p> <ul style="list-style-type: none"> Repair of partial or complete dentures and bridges; once in 12 months Reline or rebase partial or complete dentures; once in 24 months Recementing of crowns, inlays, onlays, and fixed bridgework; once per tooth <p>Oral Surgery</p> <ul style="list-style-type: none"> Simple tooth extractions; once per tooth Erupted or exposed root removal; once per tooth Surgical extractions; once per tooth (approval required for complete, boney impactions) Other necessary oral surgery <p>Other Necessary Services</p> <ul style="list-style-type: none"> Dental care to relieve pain (palliative care) General anesthesia for covered oral surgery 	<p>Crowns</p> <ul style="list-style-type: none"> Resin crowns; once per tooth in 60 months Porcelain/ceramic crowns; once per tooth in 60 months Porcelain fused to metal/high noble crowns; once per tooth in 60 months <p>Tooth Replacement</p> <ul style="list-style-type: none"> Removable complete or partial dentures, including services to fabricate, measure, fit, and adjust them; once in 60 months Fixed prosthetics, only if there is no other less expensive adequate dental service; once in 60 months <p>Implants</p> <ul style="list-style-type: none"> Single tooth dental endosteal implants for members age 16 and older when the implant replaces permanent teeth through second molars; once per tooth in 60 months <p>Other Necessary Services</p> <ul style="list-style-type: none"> Occlusal guards when necessary; once in a calendar year Fabrication of an athletic mouth guard
<p style="text-align: center;">Orthodontic Benefit Group</p> <p>No deductible</p> <p>Coverage is only provided for medically necessary orthodontic care and requires prior authorization before services are provided.</p> <p>After prior authorization, you have: 50% coverage</p> <ul style="list-style-type: none"> Braces for a member who has a severe and handicapping malocclusion Related orthodontic services for a member who qualifies 		

DENTAL BENEFITS FOR MEMBERS AGE 19 AND OLDER

Your Benefits

The dental benefits your plan covers are subject to the calendar-year deductible and coinsurance (if applicable), and benefit maximum amounts shown below. The calendar year begins on January 1 and ends on December 31 of each year. The chart below shows the percentage of costs your plan will pay for covered dental services. Many covered services have specific time limits.

Your Benefit Maximum

Your benefit maximum is the most your plan will pay for covered services during a calendar year in this portion of the plan. Once your plan has paid the benefit maximum of \$1,000 per member, no additional dental benefits will be provided during that calendar year. When this happens, you must pay your the allowed charge for any services you receive for the rest of the calendar year.

When Coverage Begins

You are covered, without a waiting period, from the date you enroll in the plan. Dental benefits in this portion of the plan are provided for members who are age 19 and older and who are not eligible for pediatric essential dental benefits.

Accumulated Maximum Rollover Benefits

This portion of the dental plan includes an Accumulated Maximum Rollover Benefit. This rollover benefit allows you to roll over a certain dollar amount of your unused annual dental benefits for use in the future. There are limits and restrictions on this benefit. Refer to the Accumulated Dental Maximum Rollover brochure for further information.

Preventive Benefit Group	Basic Benefit Group	Major Benefit Group
No Deductible	\$50 Per Member/\$150 Per Family Calendar-Year Deductible	
Full Coverage	80% Coverage	50% Coverage
\$1,000 Per Member Calendar-Year Benefit Maximum		
<p>Oral Exams</p> <ul style="list-style-type: none"> Complete initial oral exam (includes initial history and charting of teeth and supporting structures); once in 60 months per provider or location Periodic or routine oral exams; twice in a calendar year Limited oral exams; twice in a calendar year <p>X-rays</p> <ul style="list-style-type: none"> Single tooth X-rays, as needed Bitewing X-rays; once in 6 months Full mouth X-rays; once in 60 months per provider or location Panoramic X-rays; once in 60 months per provider or location <p>Routine Dental Care</p> <ul style="list-style-type: none"> Routine cleaning, scaling, and polishing of the teeth; twice in a calendar year Periodontal cleanings; once every 3 months after active periodontal treatment, not to exceed twice in 12 months if combined with routine cleanings 	<p>Fillings</p> <ul style="list-style-type: none"> Amalgam (silver) fillings; one filling per tooth surface in 12 months Composite resin (white) fillings; one filling per tooth surface in 12 months Temporary fillings; one filling per tooth <p>Root Canal Treatment</p> <ul style="list-style-type: none"> Root canals on permanent teeth; once per tooth Vital pulpotomy Retreatment of prior root canal on permanent teeth; once per tooth in 24 months Root end surgery on permanent teeth; once per tooth <p>Gum Treatment</p> <ul style="list-style-type: none"> Periodontal scaling and root planing; once per quadrant in 24 months Periodontal surgery; once per quadrant in 36 months <p>Prosthetic Maintenance</p> <ul style="list-style-type: none"> Repair of partial or complete dentures and bridges; once in 12 months Reline or rebase partial or complete dentures; once in 36 months Recementing of crowns, inlays, onlays, and fixed bridgework; once per tooth <p>Oral Surgery</p> <ul style="list-style-type: none"> Simple tooth extractions; once per tooth Erupted or exposed root removal; once per tooth Surgical extractions; once per tooth (approval required for complete, boney impactions) Other necessary oral surgery <p>Other Necessary Services</p> <ul style="list-style-type: none"> Dental care to relieve pain (palliative care) General anesthesia for covered oral surgery 	<p>Crowns</p> <ul style="list-style-type: none"> Crowns; once per tooth in 60 months Replacement of crowns; once in 60 months Metallic, porcelain, and composite resin inlays or onlays; once per tooth in 60 months Replacement of metallic, porcelain, or composite resin inlays or onlays; once per tooth in 60 months Post and core buildup in addition to crown <p>Tooth Replacement</p> <ul style="list-style-type: none"> Removable complete or partial dentures, including services to fabricate, measure, fit, and adjust them; once in 60 months Fixed bridges and crowns (when part of a bridge), including services to fabricate, measure, fit, and adjust them; once per tooth in 60 months Replacement of denture and bridges, but only when they are installed at least 60 months after the initial placement and only if the existing appliance cannot be made serviceable Temporary partial dentures to replace any of the six upper or lower front teeth, but only if they are installed immediately after the loss of teeth and during the period of healing <p>Implants</p> <ul style="list-style-type: none"> Single tooth dental endosteal implants when the implant replaces permanent teeth through second molars; once per tooth in 60 months

WELCOME TO DENTAL BLUE,

A COMPREHENSIVE DENTAL PLAN PROVIDING BROAD NETWORK ACCESS TO MEET YOUR DENTAL CARE NEEDS.

Your Dentist

Dental Blue offers an extensive network of dentists. Over 90 percent of dentists in Massachusetts and Rhode Island participate with Blue Cross Blue Shield of Massachusetts. Dental Blue members also have access to participating dentists nationwide.

If you would like help choosing a dentist, or already have a dentist and you want to know if they participate with your plan, you can call the dentist, look at the current dental provider directory, or call Member Service at the toll-free phone number shown on your Dental Blue ID card. You can also access the online dental provider directory at bluecrossma.org.

Pre-Treatment Estimates and Prior Authorizations

If your dentist expects that your treatment will involve covered services that will cost more than \$250, Blue Cross Blue Shield recommends that your dentist send a copy of the "treatment plan" to Blue Cross Blue Shield before services are provided. A treatment plan is a detailed description of the procedures that the dentist plans to perform and includes an estimate of the charge for each service.

Once the treatment plan is reviewed, you and your dentist will be notified of the benefits available.

If your dentist has determined you will need a service that requires prior authorization, they must request approval for those services to be covered before services are provided. Prior authorization services that are done without obtaining approval may not be covered.

You will be responsible for all charges for services that are not approved or are done without prior authorization.

Multi-Stage Procedures

Your dental plan provides benefits for multi-stage procedures (procedures that require more than one visit, such as crowns, dentures, and root canals) as long as you are enrolled in the plan on the date that the multi-stage procedure is completed. A participating dentist will send a claim for a multi-stage procedure to Blue Cross Blue Shield only after the completion date of the procedure.

You will be responsible for all charges for multi-stage procedures if your plan has been cancelled before the completion date of the procedure.

Dependent Benefits

This plan covers dependents until the end of the calendar month in which they turn age 26, regardless of their financial dependency, student status, or employment status. See your plan description (and riders, if any) for exact coverage details.

Enhanced Dental Benefits

Enhanced Dental Benefits for certain dental care services are available for members who have been diagnosed with qualifying conditions. To learn more about specific conditions included in this benefit, review your plan description (and riders, if any) on MyBlue at bluecrossma.org.

How Dentists Are Paid – Participating Dentists

Dentists that participate with Blue Cross Blue Shield of Massachusetts, Blue Cross Blue Shield of Rhode Island, or participating out-of-area dentists accept the lesser of either the dentist's actual charge or the allowed charge as payment in full for covered services. You pay only your deductible and coinsurance (if applicable), and any allowed charges beyond your calendar-year benefit maximum.

In Massachusetts, benefits are usually only provided when covered services are received from a participating dentist. The exceptions are described in your plan description.

How Dentists Are Paid – Non-participating Dentists Outside of Massachusetts

Benefits for covered services by a non-participating dentist outside of Massachusetts are provided based on the dentist's actual charge or the allowed charge, whichever is less. The allowed charge is based on a schedule of charges. You may be responsible for any difference between the dentist's actual charge or the allowed charge, whichever is less. You are also responsible for your deductible and coinsurance (if applicable), and charges beyond your calendar-year benefit maximum.

Supplemental Coverage – Non-participating Dentists Inside of Massachusetts

Your plan includes supplemental coverage to provide benefits for covered services received in Massachusetts from non-participating dentists. You may be responsible for the deductible and coinsurance (if applicable), any difference between the maximum allowance and the dentist's actual charge, and all charges beyond your calendar-year benefit maximum. See your plan sponsor for details and claim filing information.

If You Have to File a Claim

Participating dentists will send claims directly to Blue Cross Blue Shield. All you have to do is show them your Dental Blue ID card. The payment will be sent directly to your dentist when claims are received within one year of the completed service.

If you receive care from a non-participating dentist, you may have to submit the claim yourself. Before submitting your claim, get an Attending Dentist's Statement form from Member Service. After your dentist fills out the form, send it and your original itemized bills to Blue Cross Blue Shield of Massachusetts, P. O. Box 986030, Boston, MA 02298. All member-submitted claims must be submitted within two years of the date of service.

If you have a grievance, see your plan description for instructions on how to file a grievance.

Other Information

Coordination of benefits applies to plan members who are covered by another plan for health care expenses. Coordination of benefits ensures that payments from other insurance or health care plans do not exceed the total charges billed for covered services.

Your plan description has a subrogation clause, which means that Blue Cross Blue Shield can recover payments if a member has already been paid for the same claim by a third party.

QUESTIONS?

For questions about Blue Cross Blue Shield of Massachusetts, call 1-800-262-BLUE (2583), or visit us online at bluecrossma.org.

Limitations and Exclusions. These pages summarize the benefits of your dental plan. Your plan description and riders define the full terms and conditions in greater detail. Should any questions arise concerning benefits, the plan description and riders will govern. For a complete list of limitations and exclusions, refer to your plan description and riders.



MASSACHUSETTS

DENTAL BLUE[®] ACCUMULATED MAXIMUM ROLLOVER

At Blue Cross Blue Shield of Massachusetts, we know that oral health is a critical part of overall health. That's why we offer a dental benefit that will allow you to roll over a portion of your unused dental benefits from year to year.

HOW MAXIMUM ROLLOVER WORKS

Beginning 60 days after the last day of your benefit period, your rollover amount will be added to your maximum benefit amount, increasing it for you to use that year and beyond (see below for amounts and maximums).

There is no cost to you. You don't need to do anything. To figure out the amount of benefit dollars that are eligible to roll over, just use the chart below. Start by searching for your benefit period maximum in the first column. If Blue Cross

doesn't pay out more claims dollars on your behalf than the amount in the second column, your benefit maximum for the next year will increase by the amount in the third column.

And, your rollover amount keeps growing and is available for you to use as long as your employer offers this rollover benefit.* The last column will show you the total amount of additional benefit dollars you can earn. It's one more way we're working to improve health care for all our members.

You can accumulate benefit dollars to help offset higher out-of-pocket costs for complex procedures.

This benefit applies to you automatically if:

- You receive at least one service during the benefit period
- You remain a member of the plan throughout the benefit period
- You don't exceed the claim payment threshold in the benefit period

If your dental plan's annual maximum benefit amount is:	And if your total claims don't exceed this amount for the benefit period:*	We'll roll over this amount for you to use next year and beyond:*	However, rollover totals will be capped at this amount:*
\$500–\$749	\$200	\$150	\$500
\$750–\$999	\$300	\$200	\$500
\$1,000–\$1,249	\$500	\$350	\$1,000
\$1,250–\$1,499	\$600	\$450	\$1,250
\$1,500–\$1,999	\$700	\$500	\$1,250
\$2,000–\$2,499	\$800	\$600	\$1,500
\$2,500–\$2,999	\$900	\$700	\$1,500
\$3,000 or more	\$1,000	\$750	\$1,500

*This is not a flexible spending account (FSA). The amount reflects your benefit maximum for a given year.

Blue Cross Blue Shield of Massachusetts complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, or gender identity.

ATTENTION: If you don't speak English, language assistance services, free of charge, are available to you. Call Member Service at the number on your ID card (TTY: 711).
ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al número de Servicio al Cliente que figura en su tarjeta de identificación (TTY: 711).
ATENÇÃO: Se fala português, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para os Serviços aos Membros, através do número no seu cartão ID (TTY: 711).



Blue Cross Blue Shield of Massachusetts complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, or gender identity. It does not exclude people or treat them differently because of race, color, national origin, age, disability, sex, sexual orientation, or gender identity.

BLUE CROSS BLUE SHIELD OF MASSACHUSETTS PROVIDES:

- Free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print or other formats).
- Free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

If you need these services, call Member Service at the number on your ID card.

If you believe that Blue Cross Blue Shield of Massachusetts has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, sexual orientation, or gender identity, you can file a grievance with the Civil Rights Coordinator by mail at Civil Rights Coordinator, Blue Cross Blue Shield of Massachusetts, One Enterprise Drive, Quincy, MA 02171-2126; phone at **1-800-472-2689 (TTY: 711)**; fax at **1-617-246-3616**; or email at **civilrightscordinator@bcbsma.com**.

If you need help filing a grievance, the Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, online at **ocrportal.hhs.gov**; by mail at U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building, Washington, DC 20201; by phone at **1-800-368-1019** or **1-800-537-7697 (TDD)**.

Complaint forms are available at **hhs.gov**.

PROFICIENCY OF LANGUAGE ASSISTANCE SERVICES

Spanish/Español: ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al número de Servicio al Cliente que figura en su tarjeta de identificación (TTY: 711).

Portuguese/Português: ATENÇÃO: Se fala português, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para os Serviços aos Membros, através do número no seu cartão ID (TTY: 711).

Chinese/简体中文: 注意: 如果您讲中文, 我们可向您免费提供语言协助服务。请拨打您 ID 卡上的号码联系会员服务部 (TTY 号码: 711)。

Haitian Creole/Kreyòl Ayisyen: ATANSYON: Si ou pale kreyòl ayisyen, sèvis asistans nan lang disponib pou ou gratis. Rele nimewo Sèvis Manm nan ki sou kat Idantifikasyon w lan (Sèvis pou Malantandan TTY: 711).

Vietnamese/Tiếng Việt: LƯU Ý: Nếu quý vị nói Tiếng Việt, các dịch vụ hỗ trợ ngôn ngữ được cung cấp cho quý vị miễn phí. Gọi cho Dịch vụ Hội viên theo số trên thẻ ID của quý vị (TTY: 711).

Russian/Русский: ВНИМАНИЕ: если Вы говорите по-русски, Вы можете воспользоваться бесплатными услугами переводчика. Позвоните в отдел обслуживания клиентов по номеру, указанному в Вашей идентификационной карте (телетайп: 711).

Arabic/العربية:

انتباه: إذا كنت تتحدث اللغة العربية، فتتوفر خدمات المساعدة اللغوية مجاناً بالنسبة لك. اتصل بخدمات الأعضاء على الرقم الموجود على بطاقة هويتك (جهاز الهاتف النصي للصم والبكم "TTY": 711).

Mon-Khmer, Cambodian/ខ្មែរ: ការជូនដំណឹង: ប្រសិនបើអ្នកនិយាយភាសា ខ្មែរ សេវាជំនួយភាសាឥតគិតថ្លៃ គឺអាចរកបានសម្រាប់អ្នក។ សូមទូរស័ព្ទទៅផ្នែកសេវាសមាជិកតាមលេខ នៅលើប័ណ្ណសម្គាល់ខ្លួនរបស់អ្នក (TTY: 711)។

French/Français: ATTENTION : si vous parlez français, des services d'assistance linguistique sont disponibles gratuitement. Appelez le Service adhérents au numéro indiqué sur votre carte d'assuré (TTY : 711).

Italian/Italiano: ATTENZIONE: se parlate italiano, sono disponibili per voi servizi gratuiti di assistenza linguistica. Chiamate il Servizio per i membri al numero riportato sulla vostra scheda identificativa (TTY: 711).

Korean/한국어: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 귀하의 ID 카드에 있는 전화번호(TTY: 711)를 사용하여 회원 서비스에 전화하십시오.

Greek/Ελληνικά: ΠΡΟΣΟΧΗ: Εάν μιλάτε Ελληνικά, διατίθενται για σας υπηρεσίες γλωσσικής βοήθειας, δωρεάν. Καλέστε την Υπηρεσία Εξυπηρέτησης Μελών στον αριθμό της κάρτας μέλους σας (ID Card) (TTY: 711).

Polish/Polski: UWAGA: Osoby posługujące się językiem polskim mogą bezpłatnie skorzystać z pomocy językowej. Należy zadzwonić do Działu obsługi ubezpieczonych pod numer podany na identyfikatorze (TTY: 711).

Hindi/हिंदी: ध्यान दें: यदि आप हिन्दी बोलते हैं, तो भाषा सहायता सेवाएँ, आप के लिए निःशुल्क उपलब्ध हैं। सदस्य सेवाओं को आपके आई.डी. कार्ड पर दिए गए नंबर पर कॉल करें (टी.टी.वाई.: 711).

Gujarati/ગુજરાતી: ધ્યાન આપો: જો તમે ગુજરાતી બોલતા હો, તો તમને ભાષાકીય સહાયતા સેવાઓ વિના મૂલ્યે ઉપલબ્ધ છે. તમારા આઈડી કાર્ડ પર આપેલા નંબર પર Member Service ને કોલ કરો (TTY: 711).

Tagalog/Tagalog: PAUNAWA: Kung nagsasalita ka ng wikang Tagalog, mayroon kang magagamit na mga libreng serbisyo para sa tulong sa wika. Tawagan ang Mga Serbisyo sa Miyembro sa numerong nasa iyong ID Card (TTY: 711).

Japanese/日本語: お知らせ:日本語をお話しになる方は無料の言語アシスタンスサービスをご利用いただけます。IDカードに記載の電話番号を使用してメンバーサービスまでお電話ください (TTY: 711)。

German/Deutsch: ACHTUNG: Wenn Sie Deutsche sprechen, steht Ihnen kostenlos fremdsprachliche Unterstützung zur Verfügung. Rufen Sie den Mitgliederdienst unter der Nummer auf Ihrer ID-Karte an (TTY: 711).

Persian/پارسیان:

توج: اگر زبان شما فارسی است، خدمات کمک زبانی ب صورت رایگان در اختیار شما قرار می گیرد. با شماره تلفن مندرج بروی کارت شناسایی خود با بخش «خدمات اعضا» تماس بگیرید (TTY: 711).

Lao/ພາສາລາວ: ຂໍ້ຄວນໃສ່ໃຈ: ຖ້າເຈົ້າເວົ້າພາສາລາວໄດ້, ມີການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາໃຫ້ທ່ານໂດຍບໍ່ເສຍຄ່າ. ໂທຫາຝ່າຍບໍລິການສະມາຊິກທີ່ໝາຍເລກໂທລະສັບຢູ່ໃນບັດຂອງທ່ານ (TTY: 711).

Navajo/Diné Bizaad: BAA ÁKOHWIINDZIN DOOÍGÍ: Diné k'ehjí yáníłt'i'go saad bee yát'i' éí t'áájíík'e bee níká'a'doowłgo éí ná'ahoot'i'. Díí bee anítahígí ninaaltsoos bine'déé' nóomba biká'ígíjijí' béésh bee hodíílnih (TTY: 711).

Blue 20/20 is administered by EyeMed Vision Care®, an independent company.

Vision care service	In-network member cost	Out-of-network reimbursement ¹
Comprehensive eye exam	\$10 copay	up to \$50
Contact lens fit and follow-up²		
• Standard	up to \$40	n/a
• Premium	10% off retail price	n/a
Retinal imaging	up to \$39	n/a
Enhanced Diabetes Eye Care Benefit³ For members diagnosed with type 1 or type 2 diabetes	Paid in full: up to two diabetic eye exams and diagnostic testing every 12 months	n/a
Frames	\$130 allowance, then additional 20% off balance	up to \$74
Standard plastic lenses		
• Single vision	\$25 copay	up to \$42
• Bifocal	\$25 copay	up to \$78
• Trifocal	\$25 copay	up to \$130
• Lenticular	\$25 copay	up to \$130
• Standard progressive lens	\$90 copay	up to \$140
• Premium progressive lens tier 1–tier 3		
• Premium progressive lens tier 4	\$110–\$135 copay \$90 copay, then 80% of charge less \$120 allowance	up to \$196 up to \$196
Lens options²		
• UV treatment	\$15	n/a
• Tint (solid and gradient)	\$15	n/a
• Standard plastic scratch coating	\$15	n/a
• Standard polycarbonate	\$40	n/a
• Standard polycarbonate for covered dependents under age 19	Paid in full	up to \$26
• Standard anti-reflective coating	\$45	n/a
• Premium anti-reflective coating	\$57–\$68	n/a
• Photochromic/Transitions® plastic	\$75	n/a
• Polarized	20% off retail price	n/a
• Other add-ons	20% off retail price	n/a
Contact lenses⁴		
• Conventional	\$130 allowance, then additional 15% off balance	up to \$104
• Disposable	\$130 allowance	up to \$104
• Medically necessary	Paid in full	up to \$210
Frequency		
• Exam	once every 12 months	
• Lenses for frames or one order of contact lenses	once every 12 months	
• Frames	once every 24 months	

Additional in-network savings and discounts

40% OFF	a complete second pair of glasses
20% OFF	non-prescription sunglasses
15% OFF	retail price or 5% off promotional price for laser vision correction through U.S. Laser Network

Customer service:
1-855-875-6948
To locate an in-network provider, visit blue2020ma.com.*

*Registration not required to search for providers.

Save on hearing exams and hearing aids

Offered by Amplifon Hearing, an independent company.

To learn more about the savings available, visit amplifonusa.com/blue2020.

Call **1-866-921-5367** to get started.

Choose from thousands of independent and retail providers including:



For costs and further details of the coverage, including exclusions, please refer to your member booklet.

1. Your actual expenses for covered services may exceed the stated out-of-network amount.
2. Indicates a service that is a discounted arrangement as part of your vision plan.
3. Consult with your eye care provider.
4. Discount applies to materials only and not fittings for contact lenses.

Blue Cross Blue Shield of Massachusetts complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, or gender identity.

ATTENTION: If you don't speak English, language assistance services, free of charge, are available to you. Call the EyeMed Network/Patient Services number on your ID card (TTY: 711).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al número de EyeMed Network/Servicio al Paciente que figura en su tarjeta de identificación (TTY: 711).

ATENÇÃO: Se você não fala inglês, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para a EyeMed Network/Serviços ao Paciente usando o número no seu cartão de ID (TTY: 711).



Health Insurance Marketplace Coverage Options and Your Health Coverage

Form Approved
OMB No. 1210-0149
(expires 12-31-2026)

PART A: General Information

Even if you are offered health coverage through your employment, you may have other coverage options through the Health Insurance Marketplace ("Marketplace"). To assist you as you evaluate options for you and your family, this notice provides some basic information about the Health Insurance Marketplace and health coverage offered through your employment.

What is the Health Insurance Marketplace?

The Marketplace is designed to help you find health insurance that meets your needs and fits your budget. The Marketplace offers "one-stop shopping" to find and compare private health insurance options in your geographic area.

Can I Save Money on my Health Insurance Premiums in the Marketplace?

You may qualify to save money and lower your monthly premium and other out-of-pocket costs, but only if your employer does not offer coverage, or offers coverage that is not considered affordable for you and doesn't meet certain minimum value standards (discussed below). The savings that you're eligible for depends on your household income. You may also be eligible for a tax credit that lowers your costs.

Does Employment-Based Health Coverage Affect Eligibility for Premium Savings through the Marketplace?

Yes. If you have an offer of health coverage from your employer that is considered affordable for you and meets certain minimum value standards, you will not be eligible for a tax credit, or advance payment of the tax credit, for your Marketplace coverage and may wish to enroll in your employment-based health plan. However, you may be eligible for a tax credit, and advance payments of the credit that lowers your monthly premium, or a reduction in certain cost-sharing, if your employer does not offer coverage to you at all or does not offer coverage that is considered affordable for you or meet minimum value standards. If your share of the premium cost of all plans offered to you through your employment is more than 9.12%¹ of your annual household income, or if the coverage through your employment does not meet the "minimum value" standard set by the Affordable Care Act, you may be eligible for a tax credit, and advance payment of the credit, if you do not enroll in the employment-based health coverage. For family members of the employee, coverage is considered affordable if the employee's cost of premiums for the lowest-cost plan that would cover all family members does not exceed 9.12% of the employee's household income.¹²

Note: If you purchase a health plan through the Marketplace instead of accepting health coverage offered through your employment, then you may lose access to whatever the employer contributes to the employment-based coverage. Also, this employer contribution -as well as your employee contribution to employment-based coverage- is generally excluded from income for federal and state income tax purposes. Your payments for coverage through the Marketplace are made on an after-tax basis. In addition, note that if the health coverage offered through your employment does not meet the affordability or minimum value standards, but you accept that coverage anyway, you will not be eligible for a tax credit. You should consider all of these factors in determining whether to purchase a health plan through the Marketplace.

¹ Indexed annually; see <https://www.irs.gov/pub/irs-drop/rp-22-34.pdf> for 2023.

An employer-sponsored or other employment-based health plan meets the "minimum value standard" if the plan's share of the total allowed benefit costs covered by the plan is no less than 60 percent of such costs. For purposes of eligibility for the premium tax credit, to meet the "minimum value standard," the health plan must also provide substantial coverage of both inpatient hospital services and physician services.

When Can I Enroll in Health Insurance Coverage through the Marketplace?

You can enroll in a Marketplace health insurance plan during the annual Marketplace Open Enrollment Period. Open Enrollment varies by state but generally starts November 1 and continues through at least December 15.

Outside the annual Open Enrollment Period, you can sign up for health insurance if you qualify for a Special Enrollment Period. In general, you qualify for a Special Enrollment Period if you've had certain qualifying life events, such as getting married, having a baby, adopting a child, or losing eligibility for other health coverage. Depending on your Special Enrollment Period type, you may have 60 days before or 60 days following the qualifying life event to enroll in a Marketplace plan.

There is also a Marketplace Special Enrollment Period for individuals and their families who lose eligibility for Medicaid or Children's Health Insurance Program (CHIP) coverage on or after March 31, 2023, through July 31, 2024. Since the onset of the nationwide COVID-19 public health emergency, state Medicaid and CHIP agencies generally have not terminated the enrollment of any Medicaid or CHIP beneficiary who was enrolled on or after March 18, 2020, through March 31, 2023. As state Medicaid and CHIP agencies resume regular eligibility and enrollment practices, many individuals may no longer be eligible for Medicaid or CHIP coverage starting as early as March 31, 2023. The U.S. Department of Health and Human Services is **offering a temporary Marketplace Special Enrollment period to allow these individuals to enroll in Marketplace coverage.**

Marketplace-eligible individuals who live in states served by HealthCare.gov and either- submit a new application or update an existing application on HealthCare.gov between March 31, 2023 and July 31, 2024, and attest to a termination date of Medicaid or CHIP coverage within the same time period, are eligible for a 60-day Special Enrollment Period. **That means that if you lose Medicaid or CHIP coverage between March 31, 2023, and July 31, 2024, you may be able to enroll in Marketplace coverage within 60 days of when you lost Medicaid or CHIP coverage.** In addition, if you or your family members are enrolled in Medicaid or CHIP coverage, it is important to make sure that your contact information is up to date to make sure you get any information about changes to your eligibility. To learn more, visit HealthCare.gov or call the Marketplace Call Center at 1-800-318-2596. TTY users can call 1-855-889-4325.

What about Alternatives to Marketplace Health Insurance Coverage?

If you or your family are eligible for coverage in an employment-based health plan (such as an employer-sponsored health plan), you or your family may also be eligible for a Special Enrollment Period to enroll in that health plan in certain circumstances, including if you or your dependents were enrolled in Medicaid or CHIP coverage and lost that coverage. Generally, you have 60 days after the loss of Medicaid or CHIP coverage to enroll in an employment-based health plan, but if you and your family lost eligibility for Medicaid or CHIP coverage between March 31, 2023 and July 10, 2023, you can request this special enrollment in the employment-based health plan through September 8, 2023. Confirm the deadline with your employer or your employment-based health plan.

Alternatively, you can enroll in Medicaid or CHIP coverage at any time by filling out an application through the Marketplace or applying directly through your state Medicaid agency. Visit <https://www.healthcare.gov/medicaid-chip/getting-medicaid-chip/> for more details.

How Can I Get More Information?

For more information about your coverage offered by your employer, please check your summary plan description or contact **Danielle Michael**

The Marketplace can help you evaluate your coverage options, including your eligibility for coverage through the Marketplace and its cost. Please visit [HealthCare.gov](https://www.healthcare.gov) for more information, including an online application for health insurance coverage and contact information for a Health Insurance Marketplace in your area.

PART B: Information About Health Coverage Offered by Your Employer

This section contains information about any health coverage offered by your employer. If you decide to complete an application for coverage in the Marketplace, you will be asked to provide this information. This information is numbered to correspond to the Marketplace application.

3. Employer name 66 Greenfield LLC & Westfield Barnes LLC		4. Employer Identification Number (EIN)	
5. Employer address 63 Myron Street		6. Employer phone number	
7. City West Springfield	8. State MA	9. ZIP code 01089	
10. Who can we contact about employee health coverage at this job? Danielle Michael			
11. Phone number (if different from above)		12. Email address shield@shieldhotels.com	

Here is some basic information about health coverage offered by this employer:

• As your employer, we offer a health plan to:

All employees. Eligible employees are:

All employees who work an average of 30 or more hours per week.

Some employees. Eligible employees

• With respect to dependents:

We do offer coverage. Eligible dependents

Spouse and Dependent Children of an employee who works an average of 30 or more hours per week.

We do not offer coverage.

If checked, this coverage meets the minimum value standard, and the cost of this coverage to you is intended to be affordable, based on employee wages.

** Even if your employer intends your coverage to be affordable, you may still be eligible for a premium discount through the Marketplace. The Marketplace will use your household income, along with other factors, to determine whether you may be eligible for a premium discount. If, for example, your wages vary from week to week (perhaps you are an hourly employee or you work on a commission basis), if you are newly employed mid-year, or if you have other income losses, you may still qualify for a premium discount.

If you decide to shop for coverage in the Marketplace, [HealthCare.gov](https://www.healthcare.gov) will guide you through the process. Here's the employer information you'll enter when you visit [HealthCare.gov](https://www.healthcare.gov) to find out if you can get a tax credit to lower your monthly premiums.

The information below corresponds to the Marketplace Employer Coverage Tool. Completing this section is optional for employers but will help ensure employees understand their coverage choices.

13. **Is the employee currently eligible for coverage offered by this employer, or will the employee be eligible in the next 3 months?**

Yes (Continue)
13a. If the employee is not eligible today, including as a result of a waiting or probationary period, when is the employee eligible for coverage? _____ (mm/dd/yyyy) (Continue)

No (STOP and return this form to employee)

14. Does the employer offer a health plan that meets the minimum value standard*?
 Yes (Go to question 15) No (STOP and return form to employee)

15. For the lowest-cost plan that meets the minimum value standard* **offered only to the employee** (don't include family plans): If the employer has wellness programs, provide the premium that the employee would pay if he/ she received the maximum discount for any tobacco cessation programs, and didn't receive any other discounts based on wellness programs.
a. How much would the employee have to pay in premiums for this plan? \$ N/A ER is not an applicable large Employer.
b. How often? Weekly Every 2 weeks Twice a month Monthly Quarterly Yearly

If the plan year will end soon and you know that the health plans offered will change, go to question 16. If you don't know, STOP and return form to employee.

16. What change will the employer make for the new plan year? _____

Employer won't offer health coverage
 Employer will start offering health coverage to employees or change the premium for the lowest-cost plan available only to the employee that meets the minimum value standard.* (Premium should reflect the discount for wellness programs. See question 15.)

a. How much would the employee have to pay in premiums for this plan? \$ _____
b. How often? Weekly Every 2 weeks Twice a month Monthly Quarterly Yearly

X

* An employer-sponsored health plan meets the "minimum value standard" if the plan's share of the total allowed benefit costs covered by the plan is no less than 60 percent of such costs (Section 36B(c)(2)(C)(ii) of the Internal Revenue Code of 1986)